**Resources for Cattaraugus County**

**SAFETY**

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| CRISIS (DISTRESS) CENTER: |
| **Cattaraugus County Crisis Hotline** 800-339-5209  **National Suicide Prevention Lifeline** 1-800-273-TALK (8255)  **Teen Line:**1-800-852-8336 |

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| EMERGENCY DEPARTMENT/CPEP/PSYCHIATRIC ED: |
| **Olean General Hospital** 716-373-3600  **WCA Hospital- Jamestown** 716-487-0141  **Psychiatric Emergency Services-Buffalo General Hospital** 716-748-2015 [www.kaleidahealth.org/bgmc](http://www.kaleidahealth.org/bgmc) |

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| SUICIDE PREVENTION CENTER: |
| **National Suicide Prevention Lifeline** 1-800-273-TALK (8255)  **American Association of Suicidology (AAS)-** (202) 237-2280 [www.suicidology.org](http://www.suicidology.org)  **American Foundation for Suicide Prevention (AFSP)-** -888-333-AFSP (2377) [www.afsp.org](http://www.afsp.org)  **International Association for Suicide Prevention (IASP)-** www.iasp.info  **Jason Foundation-** 1-888-881-2323 or 615-264-2323 www. jasonfoundation.com  **Means Matter, Harvard School of Public Health-** 617) 495-1000 [www.hsph.harvard.edu/means-matter/](http://www.hsph.harvard.edu/means-matter/)  **National Council for Suicide Prevention (NCSP)-** www.ncsponline.org  **Samaritans USA-**(617) 247-0220, (800) 252-TEEN (Teenline), (877) 870-HOPE (State-wide) [www.samaritansusa.org](http://www.samaritansusa.org)  **Suicide Awareness Voices of Education (SAVE) -** (952) 946-7998 [www.save.org](http://www.save.org)  **Suicide Prevention Resource Center(SPRC)-** 877-GET-SPRC (877-438-7772) TTY: 617-964-5448 [www.sprc.org](http://www.sprc.org)  **The Jed Foundation-** 212-647-7544 [www.jedfoundation.org](http://www.jedfoundation.org)  **The Link Counseling Center-** 404-256-9797 [www.thelink.org](http://www.thelink.org) **Yellow Ribbon-**303.429.3530  www.yellowribbon.org |

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| LAW ENFORCEMENT: |
| **911** dial 9-1-1  **311** for non-emergencies dial 3-1-1 |

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| PARAMEDIC EMERGENCY SERVICES: |
| **911** dial 9-1-1 |

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| CHILD ABUSE HOTLINE: |
| **Child Abuse Hotline** (mandated reporter’s line)   1-800-635-1522 [www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)  **Child Abuse Hotline** (New York State) 1-800-342-3720 [www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/) |

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| RAPE/SEXUAL ASSAULT CENTER: |
| **Rape Crisis Program** 1-888-945-3970  **Alternatives for Battered Women** 585-232-7353  **National Sexual Assault Hotline** 1-800-656-HOPE (4673) |

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| DOMESTIC VIOLENCE HOTLINE: |
| **Cattaraugus Community Action 888-945-3970**  **National Sexual Assault Hotline** 1-800-656-HOPE (4673) |

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| PROBATION OFFICERS: |
| **Cattaraugus County Probation Department** 716-701-3351 |

**MENTAL HEALTH**

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| MENTAL HEALTH CRISIS: |
| **OGH 24 HR CRISIS HOTLINE** 1-800-339-5209  **911** dial 9-1-1 |

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| MENTAL HEALTH OUTPATIENT CLINIC: |
| **Cattaraugus County Counseling Centers –Catt Co Dept. of Community Services** 716-373-8040 [www.cattco.org](http://www.cattco.org) |

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| CHILDREN/YOUTH PSYCHIATRIC CLINIC: |
| **Children’s Mental Health Coalition of WNY Inc.** 716-871-8997 [www.raisingminds.org](http://www.raisingminds.org) |

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| GRIEF/LOSS COUNSELING: |
| **Bereavement & Grief Support-Buffalo General Hospital** 716-859-2194  **General Grief Support Group-Life Transitions Center** 716-836-6460 [www.lifetransitionscenter.com](http://www.lifetransitionscenter.com) |

**PHYSICAL HEALTH**

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| HOSPITAL EMERGENCY SERVICES: |
| **911** dial 9-1-1 |

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| MEDICAL CLINIC: |
| **Olean Medical Group** 716-372-0141  **Universal Primary Care** 716-375-7500  **Foothills Medical Group** myfmg.org  **Gowanda Urgent Care & Medical Center** 716-532-8100  **Med First Urgent Care Pllc.** 716-379-8600 |

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| HIV/AIDS AND STD TESTING & SERVICES: |
| **HIV testing:** 716-701-3439  **STD testing:** 716-373-8050 or 800-251-2584 |

**OTHER HEALTH**

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| ADDICTION/RECOVERY SERVICES AND SELF HELP GROUPS: |
| **Council on Addiction Recovery Services** 716-373-4303  **Alcoholics Anonymous** 716-372-4800 or 716-853-0388  **Narcotics Anonymous** 716-878-2316 [www.nawny.org](http://www.nawny.org)  **AL-ANON/ALATEEN** 716-856-2520 or 716-488-2233 |

**SOCIAL SERVICES**

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| CHILD CARE REFERRALS: |
| **Child Care Resource and Referral Program –ACCORD Corp.** 800-498-2277 [www.accordcorp.org](http://www.accordcorp.org) |

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| CHILDREN’S SERVICES OFFICES: |
| **Department of Social Services** 716-373-8065 |

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| EMERGENCY FINANCIAL PAYMENT ASSISTANCE: |
| **Energy Assistance Program** 888-315-1755 [www.nyseg.com](http://www.nyseg.com)  **FEMA-Cattaraugus Community Action** 716-945-1041 [www.ccaction.org](http://www.ccaction.org) |

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| EMERGENCY SHELTERS: |
| **Runaway and Homeless Youth Outreach Program** 716-938-2623  **United Way** 2-1-1 or 1-888-696-9211 |

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| EMPLOYMENT SUPPORTS: |
| **Cattaraugus County One Stop Career Center** 716-373-1880 [www.cawib.net/careet\_centers.asp](http://www.cawib.net/careet_centers.asp)  **New York State-Labor Department-Division of Employment** 716-366-9015 [www.labor.state.ny.us](http://www.labor.state.ny.us) |

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| FAMILY SUPPORT SERVICES: |
| **Rehabilitation Center** 716-375-4747  **Creekside Chapel Food Pantry** 716-372-0388 [www.creeksidechapel.org](http://www.creeksidechapel.org) |

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| LEGAL ASSISTANCE: |
| **Center for Resolution and Justice** 716-362-2323 [www.cfsbny.org](http://www.cfsbny.org)  **Southern Tier Legal Services –Olean Office** 716-373-4701 [www.lawny.org](http://www.lawny.org) |

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| RELIGIOUS/SPIRITUAL SUPPORT: |
| **National Center for Charitable Statistics** [www.nccsdataweb.urban.org](http://www.nccsdataweb.urban.org) |

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| SCHOOL STUDENT SERVICES: |
| **School Districts for Cattaraugus County**  [www.schoolmap.org/County/NY-Cattaraugus-County/](http://www.schoolmap.org/County/NY-Cattaraugus-County/) |

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| SEXUAL ORIENTATION/GENDER IDENTITY SUPPORT: |
| **Pride Center** 716-852-7743 [www.PrideCenterWNY.org](http://www.PrideCenterWNY.org)  **Trevor Project:** 1-866-488-7386 |

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| YOUTH SHELTERS: |
| **211** dial 2-1-1-  **Youth Services** 716-661-9430 [www.chautopp.org](http://www.chautopp.org)  **Runaway Hotline** 1-800-231-6946 |